



Just like many of you, MPD Community Credit Union is closely monitoring the spread of COVID-19 (coronavirus) in the state of Tennessee and around the world. It is our goal to do everything possible to continue delivering the best member experience possible, while keeping you and our employees safe.

The health and safety of our members and employees is of the highest importance to us. Beginning Thursday, March 19, 2020 the lobby will be closed while drive-thru lanes remain open until further notice. We understand lobby closures will cause some inconvenience, but our team is available to work with you regarding any concerns.

Thank you for your patience as we work in partnership to follow the recommendations of health and government officials.

Here are some important steps to take to help you during these challenging times:

1. Stay informed

For the latest information on COVID-19 visit the [Centers for Disease Control and Prevention \(CDC\)](#) website.

2. Member assistance

If you have been impacted by COVID-19 and are in need of financial assistance, reach out to us to see how we can help. Call **615-782-7220** or send us an email at memberservices@mpdcu.org.

3. Ongoing updates

We will update members with the most current information available during the outbreak including any necessary service interruptions that might arise. Our [Facebook](#), [LinkedIn](#), [Instagram](#) and [Twitter](#) accounts are also great resources for timely updates.

4. Use our ATMs or app instead of visiting a branch

- **Bank from wherever you are:** Remember you can bank virtually anywhere, anytime with the **MPD Community Credit Union mobile app** and at www.mpdcu.org. You can easily transfer money, pay bills, and check balances. Deposit a check through **Mobile Express** Loan applications are also available at www.mpdcu.org.
- **If you need cash:** There are more than 55,000 fee-free ATMs that you can access using your MPD Community Credit Union debit/ATM card. Find the nearest Co-Op ATMs at <http://co-opnetwork.org/> or Money Tower ATMs at <http://www.moneytowernetwork.com/>.
- **Phone support:** You can call **615-782-7220** with account questions during normal business hours with any questions.

We are committed to serving you during this time. As members of the MPD Community Credit Union family, your health and financial well-being are of the highest importance.

Sincerely,

Stephanie Sessum

CEO